



## How to purchase your tickets

### Ed Sheeran: + – = ÷ × Tour in Singapore

#### UOB Presale:

1. To purchase tickets, you must have a registered Ticketmaster account. If you don't have an existing account, we recommend signing up on Ticketmaster before the UOB Presale begins.
2. Keep your eligible UOB Card handy, as you'll need to enter the first 6 digits of the card number to access the UOB Presale.
3. Log into your Ticketmaster account before entering the ticket purchase queue by visiting <https://ticketmaster.sg/login>. To begin the purchase process, visit the [https://ticketmaster.sg/activity/detail/24\\_edsheeran](https://ticketmaster.sg/activity/detail/24_edsheeran) for Ed Sheeran: + – = ÷ × Tour in Singapore.
4. You'll be placed in the smart queue for an opportunity to purchase tickets.

**NOTE:** If you access the link before the start time of the UOB Presale, you'll be placed in a waiting room. The time you join the waiting room does not determine your place in the smart queue.

5. Once in the queue, avoid refreshing your browser, as it may reset your position.
6. Upon reaching the front of the queue, follow the on-screen prompts to select your desired ticket category, quantity, and concert date. You are allowed a maximum of six (6) tickets per transaction. Enter the first 6 digits of your eligible UOB card number to access the purchase confirmation page.
7. Ensure you use a valid and eligible UOB Card for payment at check-out to secure your tickets. You'll be given around 15 to 20 minutes to complete the payment transaction.
8. Upon successful payment, you will receive a booking confirmation from Ticketmaster to your registered email. Print-at-home e-tickets will only be issued to your Ticketmaster account two (2) weeks before the concert date.

#### Notes

- The UOB Presale is applicable for the following UOB Credit and Debit Cards:
  - UOB Credit Cards issued in Singapore, Malaysia, Thailand, or Indonesia (including TMRW Credit Cards issued in Thailand or Indonesia);





- UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand);
- Citi-branded Credit Cards issued in Malaysia, Thailand or Vietnam;
- Citi-branded Debit Cards issued in Malaysia, Thailand or Vietnam.
- Access to UOB Presale is subject to the UOB Cardmembers Privileges Terms and Conditions - Ed Sheeran: + – = ÷ × Tour in Singapore.
- Tickets are subject to Ticketmaster's terms and conditions and policies (including but not limited to its admission policies, exchange and refund policies, and restriction/prohibition on re-selling) including but not limited to the following key terms ("**Ticket Key Terms**"):

#### Admission requirements/policy

- When arriving in groups, the lead booker who booked the tickets needs to be present in order for the whole party to enter the show venue. All members of the party should enter the show venue at the same time. In order for tickets to be valid, on arrival at the show, the lead booker may be asked to provide all of the following items alongside their ticket(s):
  - i) Photo ID (Driving licence, passport)
  - ii) Booking confirmation email

NOTE: The lead booker/purchaser name will be reflected on the ticket, and the name should match the ID that will be presented upon entry to the show venue.

- Admission to the show is at all times subject to the terms and conditions of the tour promoter and show venue operator. Failure to comply with any tour promoter or show venue terms and conditions may result in refusal of admission or request to leave the show venue without any refund. Only tickets purchased through approved ticket agents are valid for admission. The show venue reserves the right to refuse admission.

#### Prohibition against re-selling

- Your ticket(s) including your related account(s) with Ticketmaster will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE unless the sale of the tickets is through the official ticket agent fan-to-fan exchange. Tickets sold via unauthorized outlets, including online auction





sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.

#### Limit on tickets

- Maximum of 6 tickets per transaction, with no limit on the number of transactions per Ticketmaster account. Every Ticketmaster account can hold more than 6 tickets, with no limit on the number of tickets held per account.

You are advised to review Ticketmaster's full terms and conditions prior to purchase. Please visit the official website of Ticketmaster for the applicable terms and conditions relating to the tickets. In the event of inconsistency between the Ticket Key Terms as stated above and the terms and conditions published by Ticketmaster, the latter show prevail.

