



How to purchase your tickets

ASMeiR MAX World Tour 2024 in Singapore

UOB Presale:

1. To purchase tickets, you must have a registered SISTIC account. If you don't have an existing account, we recommend registering for an account with SISTIC before the UOB Presale begins.
2. Keep your eligible UOB Card handy, as you'll need to enter the first 6 digits of the card number to complete the UOB Presale purchase.
3. Log into your SISTIC account before entering the ticket purchase queue by visiting <https://ticketing.sistic.com.sg/auth/v0/SISTIC/login>. To begin the purchase process, visit <https://www.sistic.com.sg/events/asmeimax0724> for ASMeiR MAX World Tour 2024 in Singapore.
4. You'll be placed in the smart queue for an opportunity to purchase tickets.

NOTE: If you access the link before the start time of the UOB Presale, you'll be placed in a waiting room. When ticket sale starts, everyone in the waiting room will be randomly assigned a place in the queue. The time that you join the waiting room will not determine your place in the smart queue.

5. Once in the queue, avoid refreshing your browser, as it may reset your position.
6. Upon reaching the front of the queue, follow the on-screen prompts to select your desired ticket category, quantity, and concert date. Seat assignment will be determined by SISTIC's system based on the best seat available. You are allowed a maximum of eight (8) tickets per transaction. Enter the first 6 digits of your eligible UOB card number to access the purchase confirmation page.
7. A pop-up message will appear, and you have to acknowledge the pop-up in order to proceed to the check-out page.
8. Ensure that you use a valid and eligible UOB Card for payment at check-out to secure your tickets. You'll be given around 15 minutes to complete the payment transaction.
9. You have the option to select delivery method: E-Tickets / Physical Delivery.
10. Choose if you want to opt into ticket protector and enter your payment details to make payment with your UOB Card.





11. Upon successful payment, you will receive a booking reference from SISTIC to your registered email within 24 hours.

12. Notes

- The UOB Presale is applicable for the following UOB Credit and Debit Cards:
 - UOB Credit Cards issued in Singapore, Malaysia, Thailand, or Indonesia (including TMRW Credit Cards issued in Thailand or Indonesia);
 - UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand);
 - Citi-branded Credit Cards issued in Malaysia, Thailand or Vietnam;
 - Citi-branded Debit Cards issued in Malaysia, Thailand or Vietnam.
- Access to and purchase of tickets at the UOB Presale is subject to the UOB Cardmembers Privileges Terms and Conditions - ASMeiR MAX World Tour 2024 - Singapore.
- Tickets are subject to SISTIC's terms and conditions and policies (including but not limited to its admission policies, exchange and refund policies, and restriction/prohibition on re-selling) including but not limited to the following key terms ("**Ticket Key Terms**"):

Admission requirements/policy

- When arriving in groups, the lead booker who booked the tickets needs to be present in order for the whole party to enter the show venue. All members of the party should enter the show venue at the same time. In order for tickets to be valid, on arrival at the show, the lead booker may be asked to provide the following items alongside their ticket(s) for verification:

i) Photo ID (Driving licence, passport); and

ii) Booking confirmation email

NOTE: The lead booker/purchaser name will be reflected on the ticket, and the name should match the ID that will be presented for entry to the show venue.

- Admission to the show is at all times subject to the terms and conditions of the tour promoter and show venue operator. Failure to comply with any of the tour promoter or show venue terms and conditions may result in refusal of admission or a request to leave the show venue without any refund. Only tickets purchased through approved ticket agents are valid for admission. The show venue reserves the right to refuse admission.





Prohibition against re-selling

- Your ticket(s) including your related account(s) with SISTIC will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE unless the sale of the tickets is through the official ticket agent fan-to-fan exchange. Tickets sold via unauthorized outlets, including online auction sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.

Limit on tickets

- Maximum of eight (8) tickets per transaction, with no limit on the number of transactions per SISTIC account. Every SISTIC account can hold more than eight (8) tickets, with no limit on the number of tickets held per account.

You are advised to review SISTIC's full terms and conditions prior to purchase. Please visit the official website of SISTIC for the applicable terms and conditions relating to the tickets. In the event of inconsistency between the Ticket Key Terms as stated above and the terms and conditions published by SISTIC, the latter show prevail.

