



UOB Cardmembers Privileges Terms and Conditions

Ed Sheeran: + – = ÷ × Tour in Singapore

- This UOB Cardmembers Privileges Terms and Conditions - Ed Sheeran: + – = ÷ × Tour in Singapore (“**Terms**”) are valid for cardholders (“**Eligible Cardmembers**”) of the following Cards (each, an “**Eligible Card**”), unless otherwise stated:
 - UOB Credit Cards issued in Singapore, Malaysia, Thailand, or Indonesia (including TMRW Credit Cards issued in Thailand or Indonesia);
 - UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand);
 - Citi-branded Credit Cards issued in Malaysia, Thailand or Vietnam;
 - Citi-branded Debit Cards issued in Malaysia, Thailand or Vietnam.
- Eligible Cardmembers have the opportunity to purchase tickets to Ed Sheeran: + – = ÷ × Tour in Singapore (“**Event**”) during the UOB Cards Singapore Presale (“UOB Presale”), before the General On-Sale. The UOB Presale starts at 10:00AM Oct 27, 2023 (Singapore Time) and ends at 09:59AM Oct 29, 2023 (Singapore Time).
- Limited tickets for the Event are reserved for Eligible Cardmembers during the UOB Presale. UOB does not control the ticket inventory and does not guarantee ticket availability. Tickets will be sold on a first-come, first-served basis while supplies last. UOB shall not be required to notify and/or update on the availability or the inventory of the tickets reserved for UOB Presale.
- Tickets for the Event must be purchased at www.ticketmaster.sg. The tickets are subject to Ticketmaster’s terms and conditions and policies (including but not limited to its admission policies, exchange and refund policies, and restriction/prohibition on re-selling) including but not limited to the following key terms (“**Ticket Key Terms**”):

Admission requirements/policy

- When arriving in groups, the lead booker who booked the tickets needs to be present in order for the whole party to enter the Event venue. All members of the party should enter the Event venue at the same time. In order for tickets to be valid, on arrival at the Event, the lead booker may be asked to provide all of the following items alongside their ticket(s):
 - i) Photo ID (Driving licence, passport)
 - ii) Booking confirmation email

NOTE: The lead booker/purchaser name will be reflected on the ticket, and the name should match the ID that will be presented upon entry to the Event venue.





- Admission to the Event is at all times subject to the terms and conditions of the Event promoter and Event venue operator. Failure to comply with any Event promoter or Event venue terms and conditions may result in refusal of admission or request to leave the Event venue without any refund. Only tickets purchased through approved ticket agents are valid for admission. The Event venue reserves the right to refuse admission.

Prohibition against re-selling

- Your ticket(s) including your related account(s) with Ticketmaster will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE unless the sale of the tickets is through the official ticket agent fan-to-fan exchange. Tickets sold via unauthorized outlets, including online auction sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.

Limit on tickets

- Maximum of 6 tickets per transaction, with no limit on the number of transactions per Ticketmaster account. Every Ticketmaster account can hold more than 6 tickets, with no limit on the number of tickets held per account.

Eligible Cardmembers are advised to review Ticketmaster's full terms and conditions prior to purchase. Please visit the official website of Ticketmaster for the applicable terms and conditions relating to the tickets. In the event of inconsistency between the Key Terms as stated in this Clause and the terms and conditions published by Ticketmaster, the latter shall prevail.

- Payment for tickets to be purchased through the UOB Presale must be made with an Eligible Card in a single transaction. Completion of tickets purchase is subject to Ticketmaster's acceptance of Visa, Visa Electron, MasterCard®, American Express®, or China Union Pay, unless otherwise stated.
- This UOB Cardmembers Privileges are not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, unless otherwise stated.
- The trademarks "Citi", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under licence by United Overseas Bank (Malaysia) Bhd, United Overseas Bank (Thai) PCL and United Overseas Bank (Vietnam) Limited from Citigroup Inc and related group entities.





- Information herein is correct at time of publication. UOB makes no representation or warranty whether express or implied and accepts no responsibility or liability for the completeness or accuracy of the information.
- UOB assumes no responsibility for any loss or damage or expenses suffered or incurred by any person or Eligible Cardmember as a result of or in connection with the privileges/benefits stated herein and/or these Terms, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect an Eligible Cardmember's eligibility in the privileges/benefits.
- Admission to the Event is at all times subject to the terms and conditions of the relevant third parties including but not limited to the ticketing agent, the Event promoter and venue operator. Failure to comply with any such terms and conditions may result in refusal of admission to the Event or request to leave the venue/Event without any refund. Only tickets purchased through approved ticket agents are valid for admission to the Event.
- The services and products relating to the benefits/privileges stated herein (including the Event) are supplied by third party merchants and/or suppliers (including but not limited to, Ticketmaster, the event promoter and the venue operator), and UOB is not an agent of such third-party merchants and/or suppliers. Accordingly, UOB makes no warranty or representation to the quality, value, merchantability or fitness for purpose or performance of the goods, products and services provided by the third-party merchants and/or suppliers and UOB assumes no liability or responsibility for the acts or omissions of the third-party merchants and/or suppliers or any non-performance or defects in such services and products (including but not limited to the tickets to the Event and/or the Event itself). Any dispute about the services and products must be resolved directly with the third-party merchants and/or suppliers. UOB shall not be required to assist or act on the Eligible Cardmember's behalf in communicating with the third-party merchants and/or suppliers.
- UOB reserves the right (without having to provide any reason) to vary or amend these Terms without notice or withdraw, terminate, or discontinue these Terms at any time without any notice or liability to any party.
- UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with these Terms (which, for the avoidance of doubt, excludes matters relating to the terms and conditions of the tickets for the Event), including but not limited to the determination of whether a person is an Eligible Cardmember. For the avoidance of doubt, UOB's decisions shall be final, conclusive,





and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to these Terms.



Singapore Australia Brunei Canada China France Hong Kong India Indonesia Japan
Malaysia Myanmar Philippines South Korea Taiwan Thailand United Kingdom USA Vietnam