



How to purchase your tickets

<Today ... is the Day Andy Lau Concert Tour 2024 – Singapore>

UOB Presale:

1. To purchase tickets, you must have a registered Ticketmaster account. If you don't have an existing account, we recommend registering for an account on Ticketmaster before the UOB Presale begins.
2. Keep your eligible UOB Card handy, as you'll need to enter the first 6 digits of the card number to complete the UOB Presale purchase.
3. Login to your Ticketmaster account before entering the ticket purchase queue by visiting https://ticketmaster.sg/activity/detail/24sg_todayandylau. To begin the purchase process, visit https://ticketmaster.sg/activity/detail/24sg_todayandylau for <Today ... is the Day Andy Lau Concert Tour 2024 – Singapore>.
4. You'll be placed in the Q-it queue for an opportunity to purchase tickets.
5. NOTE: If you access the link before the start time of the UOB Presale, you'll be placed in a waiting room. The time you join the waiting room does not determine your place in the Q-it queue.
6. Once in the Q-it queue, avoid refreshing your browser, as it may reset your position.
7. Upon reaching the front of the Q-it queue, follow the on-screen prompts to select your desired ticket category, quantity, and concert date. Seat assignment will be determined by Ticketmaster's system based on the best seat available. You are allowed to purchase a maximum of four (4) tickets per Ticketmaster account. Enter the first 6 digits of your eligible UOB Card number to access the purchase confirmation page.
8. A pop-up message will appear, and you have to acknowledge the pop-up message in order to proceed to the check-out page.
9. Ensure that you use a valid and eligible UOB Card for payment at check-out to secure your tickets. You'll be given around 10 minutes to complete the payment transaction.
10. You have the option to select delivery method: E-Tickets / Physical Delivery.
11. You can choose if you want to opt for the ticket protector service and then enter your payment details to make payment with your eligible UOB Card.

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Singapore Australia Brunei Canada China France Hong Kong India Indonesia Japan
Malaysia Myanmar Philippines South Korea Taiwan Thailand United Kingdom USA Vietnam



12. Upon successful payment, you will receive a confirmation email from Ticketmaster sent to your email account registered with Ticketmaster within 24 hours.
13. UOB Visa & Mastercard Cardmembers with the following eligible UOB Cards will have priority Presale access during the UOB Presale for Premium Cards on 13 August 2024, 10AM till 12PM (SGT), or whilst stocks last:
 - Singapore: Reserve, Visa Infinite Metal, Regal Business Metal
 - Malaysia: Visa Infinite Metal, Zenith
 - Thailand: Reserve
 - Indonesia: Zenith
14. UOB Visa & Mastercard Cardmembers with the following UOB Credit and Debit Cards will have priority access during the UOB Presale on 13 August 2024, 1PM till 11PM (SGT), or whilst stocks last.
 - UOB Credit Cards issued in Singapore, Malaysia, Thailand, Indonesia or Vietnam (including TMRW Credit Cards issued in Thailand or Indonesia);
 - UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand);
 - Citi-branded Credit Cards issued in Thailand or Vietnam;
 - Citi-branded Debit Cards issued in Thailand or Vietnam.
15. Access to and purchase of tickets at the UOB Presale is subject to the UOB Cardmembers Privileges Terms and Conditions <Today ... is the Day Andy Lau Concert Tour 2024 – Singapore> via https://ticketmaster.sg/activity/detail/24sg_todayandylau
16. Tickets are subject to Ticketmaster's terms and conditions and policies (including but not limited to its admission policies, exchange and refund policies, and restriction/prohibition on re-selling) including but not limited to the following key terms ("**Ticket Key Terms**"):
 - [Admission requirements/policy](#)
17. Please print out or download your e-tickets or hold onto your physical tickets for ticket scanning to enter the venue at the doors.
18. Admission to the show is at all times subject to the terms and conditions of the tour promoter and show venue operator. Failure to comply with any tour promoter or show venue terms and conditions may result in refusal of admission or request to leave the show venue without any refund. Only tickets purchased through





approved ticket agents are valid for admission. The show venue reserves the right to refuse admission.

- Prohibition against re-selling

19. Your ticket(s) including your related account(s) with TICKETMASTER will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE. Tickets sold via unauthorized outlets, including online auction sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.

- Limit on tickets

20. There is no limit to the number of transactions that can be made per Ticketmaster account, but each Ticketmaster account can only be used to purchase a maximum of four (4) tickets, subject to ticket availability.

21. You are advised to review Ticketmaster's full terms and conditions prior to purchase. Please visit the official website of Ticketmaster for the applicable terms and conditions relating to the tickets. In the event of inconsistency between the Ticket Key Terms as stated above and the terms and conditions published by Ticketmaster, the latter shall prevail.

22. Please visit go.uob.com/AndyLau for more updates and further information. Concert Terms and Conditions Apply.

