



## How to purchase your tickets

### Laufey: A Matter of Time Tour in Malaysia

#### UOB Visa Card Presale:

1. To purchase tickets, you must have a registered GoLive Asia account. If you do not have an existing account, we recommend registering for an account with GoLive Asia before the UOB Reserve and Visa Infinite Cards Presale and UOB Visa Presale (All UOB Visa Cards) begin.
2. UOB Cardmembers with the following eligible Visa Cards (collectively referred as “UOB Reserve and Visa Infinite”) will have priority access during the UOB Reserve and Visa Infinite Card Presale on 9 March 2026, Monday, 10AM till 4PM (MYT), or whilst stocks last:
  - Singapore : UOB Reserve Card, UOB Visa Infinite Metal Card, UOB Visa Infinite Card, UOB Privilege Banking Card
  - Indonesia : UOB Zenith Visa Card
  - Malaysia : UOB Visa Infinite Metal Card, UOB Privilege Banking Visa Infinite Card and UOB Visa Infinite Card
  - Thailand : UOB Reserve Card, UOB Infinite Card, UOB Zenith Visa Card, UOB Royal Orchid Plus Preferred Card
3. UOB Cardmembers with the following eligible UOB Visa Cards will have priority access during the UOB Visa Presale (All UOB Visa Cards) from 9 March 2026, Monday, 6PM (MYT) to 10 March 2026, Tuesday, 10AM (MYT), or whilst stocks last.
  - UOB Visa Credit Cards issued in Singapore, Malaysia, Thailand or Indonesia
  - UOB Visa Debit Cards issued in Singapore or Thailand
  - UOB Visa Credit Cards & Debit Cards issued in Vietnam with the first 6-digit Bank Identification Number (“BIN”) specified in Appendix A as an integral part of this document.
4. For Cardmembers eligible for UOB Reserve and Visa Infinite Cards Presale, please keep your eligible UOB Reserve and Visa Infinite Card handy as you’ll need to enter the first 6 digits of the card number during UOB Reserve and Visa Infinite Cards Presale to complete the purchase.
5. Login to your GoLive Asia account before entering the ticket purchase queue by visiting [www.golive-asia.com](http://www.golive-asia.com). To begin the purchase process, visit [Event Detail – GoLive Asia](#)
6. Tickets to Laufey: A Matter of Time Tour in Kuala Lumpur is expected to be in high demand. To ensure a fair ticket-buying experience, Presale and General Sale will use queue page, designed to keep bots out and give fans a fair chance. When ticket sales begin, you’ll be assigned a random place in the queue. Your position is not based on when you enter the Waiting Room, though we recommend entering 15–30 minutes before the sale starts to be ready. Once you’re in the queue, do not refresh your browser, as this will send you to the back of the line.
7. When it is your turn to purchase tickets, follow the on-screen prompts to select your desired ticket category, quantity, and concert date. Seat assignment will be determined by GoLive Asia’s system based on the best seat available. You are allowed a maximum of six (6) tickets per transaction. For Cardmembers eligible for UOB Reserve and Visa Infinite Cards Presale, please enter the first 6 digits of your eligible UOB Reserve and Visa Infinite Card number to access the ticket purchase page.
8. Ensure that you use a valid and eligible UOB Reserve and Visa Infinite during UOB Reserve and Visa Infinite Cards Presale or a valid and eligible UOB Visa Card during the UOB Presale (All UOB Visa Cards) for payment at check-out to secure your tickets. You’ll be given around 10 minutes to complete the payment transaction.





9. You can choose if you want to opt for Ticket Protect and then enter your payment details to make payment with your eligible UOB Reserve and Visa Infinite during the UOB Reserve and Visa Infinite Cards Presale or your eligible UOB Card during the UOB Presale (All UOB Visa Cards).
10. Tickets for this tour will be mobile-only. You can access your tickets via mobile web browser at <https://www.golive-asia.com>.
11. Access to and purchase of tickets at the UOB Reserve and Visa Infinite Cards Presale and the UOB Presale (All UOB Visa Cards) is subject to the UOB Cardmembers Privileges Terms and Conditions for **Laufey: A Matter of Time Tour in Malaysia** Concert in Malaysia via [go.uob.com/myevents](http://go.uob.com/myevents)
12. Tickets are subject to GoLive Asia's terms and conditions and policies at [Terms of Use – GoLive Asia](#) (including but not limited to its admission policies, exchange and refund policies, and restriction/prohibition on re-selling) including but not limited to the following key terms ("Ticket Key Terms")

#### **Admission requirements/policy**

13. Please produce your ticket for ticket scanning to enter the venue at the doors.
14. Admission to the show is at all times subject to the terms and conditions of the tour promoter and show venue operator. Failure to comply with any of the tour promoter or show venue terms and conditions may result in refusal of admission or a request to leave the show venue without any refund. Only tickets purchased through approved ticket agents are valid for admission. The show venue reserves the right to refuse admission.

#### **Prohibition against re-selling**

15. Your ticket(s) including your related account(s) with GoLive Asia will IMMEDIATELY BECOME INVALID IF RESOLD OR OFFERED FOR SALE. Tickets sold via unauthorized outlets, including online auction sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.

#### **Limit on tickets**

16. Each transaction is capped to a maximum of six (6) tickets, subject to ticket availability.
17. You are advised to review GoLive Asia's full terms and conditions prior to purchase. Please visit the official website of GoLive Asia for the applicable terms and conditions relating to the tickets.
18. Please visit [go.uob.com/myevents](http://go.uob.com/myevents) for more updates and further information. Concert Terms and Conditions Apply.





## Appendix A

UOB Credit Cards & Debit Cards which issued in Vietnam with the following first 6-digit Bank Identification Number ("BIN") are eligible to participate in the Privilege:

- 437374

