



UOB Cardmembers Privileges Terms and Conditions

Ed Sheeran: + – = ÷ × Tour in Kuala Lumpur

This UOB Cardmembers Privileges (“UOB Privileges”) are provided by United Overseas Bank (Malaysia) Bhd (Company Reg No. 199301017069 (271809-K)) (“UOB” or “the Bank”).

- This UOB Privileges are valid for cardholders (“Eligible Cardmembers”) of the following Cards (each, an “Eligible Card”), unless otherwise stated:
 - UOB Credit Cards issued in Singapore, Malaysia, Thailand, or Indonesia (including TMRW Credit Cards issued in Thailand or Indonesia);
 - UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand);
 - Citi-branded Credit Cards issued in Malaysia, Thailand or Vietnam;
 - Citi-branded Debit Cards issued in Malaysia, Thailand or Vietnam.
- Eligible Cardmembers have the opportunity to purchase UOB Cards Presale Tickets to Ed Sheeran: + – = ÷ × Tour in Kuala Lumpur (“Event”) before the General On-Sale. The UOB Presale starts 10:00AM Oct 25, 2023 (Malaysia Time) and ends at 09:59AM Oct 27, 2023 (Malaysia Time)
- Limited tickets are reserved for Eligible Cardmembers during the UOB Cards Presale. UOB does not control the ticket inventory and does not guarantee ticket availability. Tickets will be sold on a first-come, first-served basis while supplies last.
- Tickets must be purchased at <https://www.golive-asia.com/event-detail/69/> (“Authorized Website”). The purchase of tickets is subject to GoLive Asia’s (“Promoter”) terms and conditions which includes following:
 - a) Eligible Cardmembers are advised to review Promoter’s terms and conditions prior to purchase. Maximum of six (6) tickets is allowed per card.
 - b) Payment for tickets must be made with an Eligible Card in a single transaction. Completion of tickets purchase is subject to Promoter’s acceptance of Visa, Visa Electron, MasterCard®, American Express®, or China Union Pay, unless otherwise stated.
 - c) The ticket purchased are non-transferable. Your ticket(s) including the related GoLive Asia account(s) will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE unless the sale of the tickets is through the official ticket agent fan-to-fan exchange.



d) To enter / gain access to the Event, the lead booker (i.e individual who purchase the ticket at Authorized Website is required to provide all of the following items alongside with the ticket(s):

- i) Photo ID (Driving licence, passport or valid government ID)
- ii) Booking confirmation email

NOTE: The lead booker name will be reflected in the ticket, and the name should match the ID that will be presented upon entry to the Event venue.

For avoidance of doubt, when arriving in groups, the lead booker needs to be present in order for the whole party to enter the Event venue. All members of the party should enter the Event venue at the same time.

- e) Admission to this Event is at all times subject to the terms and conditions of the Promoter and Event venue operator (“Venue Operator”). Failure to comply with any Promoter or Venue Operator terms and conditions may result in refusal of admission or request to leave the venue without any refund. Only tickets purchased through approved ticket agents are valid for admission. The Venue Operator reserves the right to refuse admission.
- f) Tickets sold via unauthorized outlets, including online auction sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.

The full terms and conditions available at <https://www.golive-asia.com/event-detail/69/>

- This UOB Privileges are not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, unless otherwise stated.
- Information is correct at time of publication. UOB makes no representation or warranty whether express or implied and accepts no responsibility or liability for the completeness or accuracy of the information.
- UOB assumes no responsibility for any loss or damage or expenses arising in connection with the offers, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect a Cardmember’s eligibility in the offers.
- UOB is not an agent of the third-party merchants (including but not limited to Promoter and Venue Operator). Accordingly, UOB makes no representation to the quality or performance of the goods and services provided by the third-party merchants and UOB assumes no liability or responsibility for the acts or omissions of the third-party merchants or any nonperformance or defects in the tickets and/or the event. Any dispute



on the quality or service standard must be resolved directly with the third-party merchants. UOB shall not be required to assist or act on your behalf in communicating with the third-party merchants.

- UOB reserves the right to vary or amend the terms and conditions governing this UOB Privileges with notice or withdraw or discontinue this UOB Privileges at any time with notice.

IMPORTANT NOTE:

With effect from 1 November 2022, Citibank Berhad [Registration No. 199401011410 (297089-M)] has transferred ownership of its consumer banking business to United Overseas Bank (Malaysia) Bhd [Registration No. 199301017069 (271809-K)] ("UOB").

UOB is the provider of "Citi" branded consumer banking products in Malaysia and Citibank Berhad is providing certain services in respect of those products.

The trademarks "Citi", "Citibank", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under license by UOB from Citigroup Inc and related group entities.