

How to purchase your tickets

Ed Sheeran: + - = ÷ × Tour in Jakarta

■ UOB Presale:

1. To purchase tickets, you must have a registered Locket account. If you don't have an existing account, we recommend signing up on Locket before the UOB Presale begins.
2. Keep your eligible UOB Card handy, as you'll need to enter the first 6 digits of the card number to enjoy the UOB Presale.
3. Log into your Locket account before entering the ticket purchase queue by visiting <https://www.loket.com/login>. To begin the purchase process, visit the event page (Link TBC: Link to purchase will be updated closer to date) for Ed Sheeran: + - = ÷ × Tour in Jakarta.
4. **LOKET TO REVIEW AND CONFIRM:** After reviewing the seat map, you'll be placed in the queue for an opportunity to purchase tickets.
NOTE:
 - If you access the link before the start time of the UOB Presale, you'll be placed in a waiting room. The time you join the waiting room does not determine your place in the smart queue.
 - Once in the queue, avoid refreshing your browser, as it may reset your position.
5. Upon reaching the front of the queue, follow the on-screen prompts to select your desired ticket category and quantity. You are allowed a maximum of six (6) tickets per transaction.
6. There will be a code box where you need to input the first 6 digits of your UOB Card. Once confirmed and accepted by the system, click 'order now' and you will be directed to review and accept the terms and conditions.
7. Fill in the required customer information page. After your data is verified, you will be directed to the payment page. Ensure you use a valid UOB Card for payment at check-out to secure your tickets. You will be given 15 minutes to complete the payment transaction.
8. Upon successful payment, you will receive a booking confirmation to your registered email. Print-at-home e-tickets will only be issued to your Locket account 7 days before the concert date.

■ Notes:

- UOB Cardmembers must register and sign in to their Locket account for ticket purchases.
- Maximum of 6 tickets per transaction within the same ticket category. One Locket account is limited to one transaction only.
- When arriving in groups, the lead booker needs to be present in order for the whole party to enter the venue. All members of the party should enter the venue at the same time. In order for tickets to be valid, on arrival at the show the lead booker may be asked to provide all of the following items alongside their ticket(s): :
 - i) Photo ID (Driving licence, passport)
 - ii) Booking confirmation email**NOTE:** The lead booker/purchaser name will be reflected in the ticket, and the name should match the ID that will be presented upon entry to the concert venue.
- E-tickets will only be issued to customer's Locket account 7 days before the concert date.
- The UOB Presale is applicable for the following UOB Credit & Debit Cards:
 - UOB Credit Cards issued in Singapore, Malaysia, Thailand, Indonesia or Vietnam (including TMRW Credit Cards issued in Thailand or Indonesia);
 - UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand);
 - Citi-branded Credit Cards issued in Malaysia, Thailand or Vietnam;
 - Citi-branded Debit Cards issued in Malaysia, Thailand or Vietnam.
- Your ticket(s) including the related Locket account(s) will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE unless the sale of the tickets is through the official ticket agent fan-to-fan exchange. Tickets sold via unauthorized outlets, including online auction sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.

