

## How to purchase your tickets

### Aaron Kwok Iconic World Tour 2025 Live in Jakarta

#### UOB Pre Sale:

1. To purchase tickets, you must have your eligible UOB Card, as you need to enter the first 6 digits of card number to complete the UOB Presale purchase (Priority Timeslot and All UOB Cards).
2. To start the purchase process, visit: <https://aaronkwokinjkt.com> for **Aaron Kwok Iconic World Tour 2025 Live in Jakarta**, then click the "buy ticket" button. The button will be active 30 minutes before the sale time starts.
3. NOTES: If you click the "buy ticket" button 30 minutes before the UOB Presale start time, you will be placed in the waiting room. The time you join the waiting area does not determine your position in the queue.
4. You will be placed in a queue in the virtual room for the opportunity to purchase tickets.
5. Once in the queue avoid refreshing your browser, as this may reset your position.
6. Upon reaching the front of the queue, enter the first 6 digits of your eligible UOB Card number to access the booking page. Follow the on-screen instructions to select the desired ticket category, quantity and concert date. The seat assignment will be determined by the system based on the time of payment and the best available seat. You are allowed to purchase a maximum of 8 (eight) tickets per Email.
7. After that, fill in your personal data. Make sure all data is correct, Name & Identity Number data must match the valid identity card.
8. On the payment page, ensure that you use a valid UOB Card that is eligible for payment at checkout to secure your tickets. You will be given approximately 10 minutes to complete the payment transaction.
9. Upon successful payment, you will receive a confirmation email from ADDtix sent to your registered email account within 24 hours. E-tickets containing the Seating Number will be sent 7 (seven) days prior to the event via registered email.
10. UOB Cardholders with the following UOB Credit and Debit Cards will have priority access during the UOB Pre-Sale on November 26, 10AM to 11:59PM (Jakarta Time) or while stocks last:
  - UOB Credit Cards issued in Singapore, Malaysia, Thailand, Indonesia or Vietnam (including TMRW Credit Cards issued in Thailand or Indonesia);
  - UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand);

Eligible Cardmembers have the opportunity to purchase tickets at the UOB Presale (Priority Timeslot) and UOB Presale (All UOB Cards) to **"Aaron Kwok Iconic World Tour 2025 Live in Jakarta"** before the Public Sale:

- UOB Cardmembers with the following eligible UOB Premium Cards will have priority presale access during the UOB Presale (Priority Timeslot) on 26 November 2024, Tuesday, 10 to 12 PM (Jakarta Time), or whilst stocks last:



- Singapore: Reserve Card, Visa Infinite Metal Card, Regal Business Metal Card
  - Malaysia: Visa Infinite Metal Card, Zenith Card
  - Thailand: Reserve Card
  - Indonesia: Zenith Card
- All Eligible Cardmembers will have priority Presale access during the UOB Presale (All UOB Cards) on 26 November 2024, Tuesday, 1 PM till 11:59 PM (Jakarta Time), or whilst stocks last.
11. Access and purchase of tickets at the UOB Pre-Sale is subject to the Terms and Conditions of UOB Card Members Privileges - **"Aaron Kwok Iconic World Tour 2025 Live in Jakarta"** via [go.uob.com/AaronKwok](https://go.uob.com/AaronKwok)
  12. Ticket holders are subject to the terms and conditions and policies posted on the <https://aaronkwokinjkt.com> website (including but not limited to the entry policy, exchange and refund policy, and restrictions/resale prohibitions) including but not limited to the following main terms ("Ticket Main Terms"):

**Entry Requirements/Policies:**

13. E-tickets must be exchanged into wristbands to enter the event venue, by fulfilling the following requirements:
  - E-ticket, can be shown from mobile phone or printed.
  - Valid and original identity card (KTP/SIM/Passport/Student Card). The name on the ID card must match the name on the e-ticket.

If redeeming on your behalf, please bring the following requirements:

- E-ticket, can be shown from mobile phone or printed.
  - Power of Attorney signed on a Rp10,000 stamp duty.
  - Photocopy of the ticket owner's identity card (the name printed on the e-ticket)
14. Entry to events is always subject to the terms and conditions of the tour promoter and venue operator. Failure to comply with the terms and conditions of the tour promoter or venue may result in refusal of entry or a request to leave the venue without refund. Only tickets purchased through an approved ticket agent are valid for entry. The event venue reserves the right to refuse entry.

**Resale Prohibition:**

15. Your tickets (including your associated account) with ADDtix will immediately become invalid if resold or offered for sale. Tickets sold through unauthorized outlets, including online auction sites, and/or associated with fraudulent activities are not valid for entry. Ticket resale renders them invalid and may result in denial of entry.



### Ticket Restrictions

16. Each email can only be used to purchase a maximum of 8 (eight) tickets, but subject to ticket availability.
17. You are advised to review the full terms and conditions on the <https://aaronkwokinjkt.com> website before making a purchase. Please visit the official website <https://aaronkwokinjkt.com> for the applicable terms and conditions regarding tickets. In the event of any inconsistency between the Main Ticket Conditions mentioned above and the terms and conditions published on the <https://aaronkwokinjkt.com> website, the latter shall prevail.
18. Please visit [go.uob.com/AaronKwok](https://go.uob.com/AaronKwok) for updates and further information. Concert Terms and Conditions Apply.

