

Frequently Asked Questions (FAQs)
G-DRAGON 2025 WORLD TOUR [Ü bermensch] IN JAKARTA

No.	Question	Answer																
1	There is an announcement that “G-DRAGON 2025 WORLD TOUR [Ü bermensch] IN JAKARTA” & UOB is one of the sponsors. Is this true?	Yes, UOB is the Official Sponsor.																
2	When and where will the concert be held?	“G-DRAGON 2025 WORLD TOUR [Ü bermensch] IN JAKARTA” will be held at Indonesia Arena, in 26 July (Saturday), 7PM (Jakarta Time).																
3	As the Official Bank Partner, will UOB will be offering Pre-sale tickets?	UOB Cardmembers will have priority access to purchase the “G-DRAGON 2025 WORLD TOUR [Ü bermensch] IN JAKARTA” tickets during the UOB Presale on 11 June 2025, from 2PM until 11.59 PM (Jakarta Time) onwards conducted before the Public Sale, as follows : <ul style="list-style-type: none">○ UOB Credit Cards issued in Singapore, Malaysia, Thailand, Indonesia or Vietnam (including TMRW Credit Cards issued in Thailand or Indonesia);○ UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand)																
4	When will the tickets go on sale, and how are they priced?	<p>Here are the 7 categories of tickets and ticket prices:</p> <table><tr><th>Category</th><th>Price (Rp)</th></tr><tr><td>VVIP</td><td>4,350,000</td></tr><tr><td>VIP</td><td>4,050,000</td></tr><tr><td>POWER BOX</td><td>3,850,000</td></tr><tr><td>CAT 1</td><td>3,350,000</td></tr><tr><td>CAT 2</td><td>2,850,000</td></tr><tr><td>CAT 3</td><td>2,200,000</td></tr><tr><td>CAT 4</td><td>1,800,000</td></tr></table> <p>Tickets price is not inclusive of tax 10%, and of ticketing/platform fee 5%</p>	Category	Price (Rp)	VVIP	4,350,000	VIP	4,050,000	POWER BOX	3,850,000	CAT 1	3,350,000	CAT 2	2,850,000	CAT 3	2,200,000	CAT 4	1,800,000
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		Limited tickets available. If the tickets sold out customer can buy the tickets when public sale first come first serve. Please visit g-dragoninjakarta.com for more updates and further information.
5	What benefit will we get from the certain ticket categories?	<p>VVIP Benefit :</p> <ul style="list-style-type: none"> ○ Soundcheck ○ Send Off ○ VIP Lanyard & Laminate ○ Photocard ○ First Access to Soundcheck Party <p>VIP Benefit :</p> <ul style="list-style-type: none"> ○ Soundcheck ○ VIP Lanyard & Laminate ○ Photocard <p>POWERBOX :</p> <ul style="list-style-type: none"> ○ VIP Lanyard & Laminate ○ Photocard ○ Snack Box ○ Lunch
6	Will there be any discount on the tickets if payment is made with an eligible UOB Card?	There will be no discount on ticket purchases made with an eligible UOB Premium Card or an eligible UOB Card. UOB Cardmembers who hold an eligible UOB Card will have priority access to tickets during the UOB Presale prior to the Public Sale.
7	Will I be able to purchase the tickets with any other credit or debit cards?	To purchase tickets during the UOB Presale payment must be made with an eligible UOB Card.
8	Will UOB be able to reserve tickets for me?	No, there will be no ticket reservations.



9	<p>I have made payment with my eligible UOB Card for the concert tickets. When will I receive my tickets?</p>	<p>Upon successful payment, you will receive a confirmation email from Locket.com sent to your registered email account within 24 hours.</p> <p>Please allow time for the email delivery. Kindly check your junk or spam email folder for the confirmation email if the confirmation email does not appear in your inbox.</p> <p>7 days before the concert starts, the seat number will be assigned to your ticket, and it will appear on the same E-Voucher/E-Ticket that you received previously. You will need to refresh the same E-Voucher/E-Ticket link received upon purchase to see your seat number. The seat number will be automatically generated and assigned by the system. The assigned seat number reflected on your E-Voucher/E-Ticket cannot be changed or modified.</p> <p>E-tickets must be exchanged into wristbands to enter the event venue, by fulfilling the following requirements:</p> <ul style="list-style-type: none"> o E-ticket, can be shown from mobile phone or printed. o Valid and original identity card (KTP/SIM/Passport/Student Card). The name on the ID card must match the name on the e-ticket. <p>Ticket holders are subject to the terms and conditions and policies posted on the g-dragoninjakarta.com website (including but not limited to the entry policy, exchange and refund policy, and restrictions/resale prohibitions)</p>
10	<p>How do I apply for an eligible UOB Card?</p>	<p>To apply for a UOB Card, visit www.uob.co.id/apply</p>
11	<p>I have applied for an eligible UOB Card to get access to purchase tickets during the UOB Pre-Sale.</p> <p>Will my card be arriving before the UOB Pre-Sale?</p>	<p>We are unable to guarantee card delivery status.</p>



12	How many tickets can I purchase per transaction for UOB Pre-Sale?	Each email can only be used to purchase a maximum of 2 (two) tickets, but subject to ticket availability.
13	I was making payment for my tickets, and received OTP. However, the transaction was not successful. Was my UOB Card charged?	If the transaction is not successful, your UOB Card will not be charged. Only when you have successfully made payment for the tickets will you receive a confirmation email sent to your email account from LOKET.
14	I can't find my ticket purchase confirmation email?	Please check your junk or spam email folder. If you are still unable to locate your confirmation email, please contact Locket.com customer service at 021-30003160 or email at support@loket.com
15	Pre-sale tickets are sold out. How else can I purchase the tickets?	Tickets will be available for purchase during the general sale on 12 June 2025, Thursday 2PM (Jakarta Time) onwards.
16	I have issues trying to purchase tickets on the website. What do I do?	Any queries related to ticketing, please refer to the website at g-dragoninjakarta.com .

